

WS-03987A-08-0180



0000093886

ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 76677

Date: 2/18/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Robert N

Wiles Jr

Account Name:

Robert N Wiles Jr

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Queen Creek

CBR:

State:

AZ      Zip: 85240

is:

Utility Company:

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

Brian Tompsett

Contact Phone: [REDACTED]

Nature of Complaint:

2-17-09

Robert N. Wiles Jr

RECEIVED  
2009 FEB 20 A 11: 09  
AZ CORP COMMISSION  
DOCKET CONTROL

Docket you wish to comment on: Johnson Utilities  
Docket Number: WS-03987A-08-0180  
Position on Docket: Con

The Links Estate, most of us are on fixed incomes. Most of us are one or two families with no children here. With the economy today how can you grant this to this company? My husband has been out of work since last Aug 2008, he is not retirement age. I live on SSD, & cannot work, we barely make it by. Our water bill is Separate!! Please do not allow this company a 20% or any increase at this time.

Thank you  
Carol Wiles  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission  
DOCKETED

FEB 20 2009

DOCKETED BY

[Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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2/18/09 Response emailed to the customer.

February 18, 2009

RE: JOHNSON UTILITIES L.L.C.

Dear Water Customer:

Your letter regarding the Johnson Utilities, L.L.C. ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 2/18/2009**

**Opinion No. 2009 - 76677**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2009 76725**Date:** 2/19/2009**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable**First:****Last:****Complaint By:**

Gregory

Lovinsky

**Account Name:**

Gregory Lovinsky

**Home:** (000) 000-0000**Street:**

n/a

**Work:** (000) 000-0000**City:**

Florence

**CBR:****State:**

AZ

**Zip:** 00000**is:****Utility Company:**

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

**Division:**

Water

**Contact Name:**

n/a

**Contact Phone:** n/a**Nature of Complaint:**

Consumer is opposed to rate increase being requested by company. He states that they are already charging too much money. He is only here during the Winter and when he is gone in the summer he still has to pay for sewer even though it is not being used. He only has sprinkler system usage in the summer and none of the water goes down the sewer.

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

I explained that his opinion would be docketed in the Johnson Utilities docket. Closed

Filed in docket no. WS-02987A-08-0180

\*End of Comments\*

**Date Completed:** 2/19/2009**Opinion No.** 2009 - 76725